



TENERIFE

Last update: 14-11-2016



Hard Rock Hotel Tenerife

CATEGORY	5*
ADDRESS	Avenida Adeje 300, S/n 38678 Playa Paraíso, Adeje, Tenerife, España
TELEPHONE	+34 922 741 700
E-MAIL	Info@hrhtenerife.com
WEB	Www.hrhtenerife.com
BUILT	1979
LAST REFURBISHED	2016
TYPE OF HOTEL	Holiday Resort, Events and Conferences., Family friendly .
BOARD BASIS	Bed & Breakfast, Half board.

RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken:	Card payment:	Early Check In***
Late check out***	Upgrade***	Currency exchange
Courtesy shower	Customer Service	Babysitter***
Fax Service*	Copy services*	Postal service
Newspapers	Valet parking	Wake-up call
Porter	Bellboys	

Observations: *Extra charge **On request ***Extra charge & On request.

SERVICES

Free Wi-Fi	PC internet connection*	iPad Internet Connection
Room Service 24h*	Waiter service in the pool	Car rental*
Fire alarm	Pool towel	Medical service*
Laundry service*	24-hour security	Parking
Info Tours	Shuttle service***	

Observations: *Extra charge **On request ***Extra charge & On request.

HOTEL FACILITIES

Num. rooms: 624	Lifts: 10	Lobbies: 1
Area: 37000	Rest. Buffet: 1	Rest. a la carta: 5
Bars: 5	Miniclubs	Swimming pools: 4
Conference rooms	Rock Shop®	Body Rock®
Rock Spa®	Jewelry	Hairdresser
Concert area	Sports facilities	Rock Royalty Lounge

ACCESS

Airport km: 25
Taxi min: 20
Approx price €: 40

DISABLED

Accessible rooms: 16
Level access: Yes
Pool Access: Yes

BEACH

Beach Access: Direct
Lifeguard: Yes
Sand color: Dark

B. CENTER

Banquet: 7
Total Area: 546
Max Capacity: 525

Observations: Airport Tenerife Sur

BARS AND RESTAURANTS



TENERIFE

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Buffet Restaurants					
Sessions	Breakfast: 07:30am-11:00am Dinner : 06:30pm-10:00pm	-	✓	✓	Lobby
A la carte Restaurants					
3Rd Half-Sports Bar	Dinner : 05:00pm-01:00am	-	-	✓	Level -1
Ali-Olé (Spanish Cousine)	Dinner : 07:00pm-01:00am	-	✓	✓	Level -1
Montauk (Steak House)	Dinner : 07:00pm-01:00am	-	✓	✓	Level -1
Narumi (Asian Cuisine)	Dinner : 07:00pm-01:00am	-	✓	✓	Level -2
The Beach Club	10:00am-01:00am	-	-	✓	Outdoor
Pool bars					
Splash	10:00am-07:00pm	-	-	✓	Outdoor
Eden	10:00am-07:00pm	-	-	✓	Nirvana Pool
Lobby bars					
Utc	05:00pm-01:00am	-	✓	✓	Lobby
Constant Grind	07:00am-07:00pm	-	✓	✓	Lobby
Lounge Bar					
The 16Th	06:00pm-01:00am	-	✓	✓	Level 16

Observations: Dress code for gentlemen, shirts or T-shirts with sleeves and long pants or formal bermuda are required in all a la carte restaurants.

ROOMS

TOTAL:624

	Deluxe Silver	Deluxe Gold	Deluxe Platinum	Studio Suite Silver	Studio Suite Gold	Studio Suite Platinum	Rock Royalty Studio Suite	Rock Suite Gold	Rock Suite Platinum	Rock Suite Diamond	Rock Royalty Suite	Rock Star Suite
Number of rooms	119	224	21	72	100	9	30	10	20	12	6	1
m ²	35	35	35	50	50	50	50	70	80	70	70	154
2 single beds	✓	✓	✓	✓	✓	-	-	-	-	-	-	✓
King size bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Memory foam mattress	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Shower with dual rain sensor	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Whirlpool bathtub	-	-	-	✓	✓	✓	✓	✓	✓	✓	✓	✓
Double sink	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
separate toilet.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Second toilet	-	-	-	-	-	-	-	✓	✓	✓	✓	✓
Sofa Bed	-	-	-	✓	✓	✓	✓	✓	✓	✓	✓	✓
Single Sofa bed	✓	✓	✓	-	-	-	-	-	-	-	-	-
Separate living room	-	-	-	-	-	-	-	✓	✓	✓	✓	✓
Combined bedroom and living room	-	-	-	✓	✓	✓	✓	-	-	-	-	-
Balcony or terrace	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Terrace	-	✓	✓	-	-	-	-	-	-	-	-	-
Bathrobe and slippers	✓	✓	✓	✓	✓	✓	-	✓	✓	✓	-	-
Exclusive bathrobe	-	-	-	-	-	-	✓	-	-	-	✓	✓
Fridge	-	-	-	-	-	-	-	-	-	-	-	✓
Minibar*	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Maxibar*	-	-	-	-	-	-	✓	-	-	-	✓	✓
Radio / alarm clock / iPod dock	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV 43"	✓	✓	✓	✓	✓	✓	-	-	-	-	-	-
Flat-screen TV 49"	-	-	-	-	-	-	✓	✓	✓	✓	✓	-
Flat-screen TV 60"	-	-	-	-	-	-	-	-	-	-	-	✓
Flat-screen TV in the living room	-	-	-	-	-	-	-	✓	✓	✓	✓	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Iron and ironing board	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nespresso coffee maker	-	-	-	-	-	-	✓	✓	✓	✓	✓	✓
Premium coffee selection	-	-	-	-	-	-	✓	-	-	-	✓	✓
Bathroom amenities Rock Spa®	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓



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TOTAL:624

	Deluxe Silver	Deluxe Gold	Deluxe Platinum	Studio Suite Silver	Studio Suite Gold	Studio Suite Platinum	Rock Royalty Studio Suite	Rock Suite Gold	Rock Suite Platinum	Rock Suite Diamond	Rock Royalty Suite	Rock Star Suite
Hair dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pillow menu*	-	-	-	✓	✓	✓	-	✓	✓	✓	-	-
Pillow menu	-	-	-	-	-	-	✓	-	-	-	✓	✓
Wake-up call	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
walking closet	-	-	-	-	-	-	-	-	-	-	-	✓
Rooms for disabled guests	✓	✓	-	-	-	-	-	-	-	-	-	-
VIP-Services	-	-	-	-	-	-	✓	✓	✓	✓	✓	✓
Reading area	-	-	-	-	-	-	-	✓	✓	✓	✓	✓
Desk	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Chill out area	-	-	-	-	-	-	-	-	-	-	-	✓
Wi-fi broadband	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Aromatherapy	-	-	-	-	-	-	✓	-	-	-	✓	✓
Pool towels	-	-	-	-	-	-	✓	-	-	-	✓	✓
Turn-down service	-	-	-	-	-	-	✓	✓	✓	✓	✓	✓
Turn-down service*	✓	✓	✓	✓	✓	✓	-	-	-	-	-	-
Cordless phone	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wine cellar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Ipad**	-	-	-	-	-	-	-	-	-	-	-	✓
Video game console	-	-	-	-	-	-	-	-	-	✓	✓	✓
Private check in service	-	-	-	-	-	-	✓	✓	✓	✓	✓	✓
Butler service	-	-	-	-	-	-	✓	-	-	-	✓	✓
Newspapers in bedroom*	-	-	-	-	-	-	-	-	-	-	-	✓
Centralized air conditioning	-	-	-	-	-	-	✓	-	-	-	-	-
Air conditioning	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Heating	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Sound proof	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
USB-Charger	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Cot**	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Rock Royalty Levelf	-	-	-	-	-	-	✓	-	-	-	✓	✓
Rock Royalty Lounge	-	-	-	-	-	-	✓	-	-	-	✓	✓
24-hour room service	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Breakfast private area	-	-	-	-	-	-	✓	-	-	-	✓	✓
Personal Concierge Service	-	-	-	-	-	-	✓	-	-	-	✓	✓
Airport shuttle service**	-	-	-	-	-	-	-	-	-	✓	-	✓
Rock Royalty Personal Assistant 24h	-	-	-	-	-	-	✓	-	-	-	✓	✓
Ironing Service (max. 2 pieces per person)	-	-	-	-	-	-	✓	-	-	-	✓	✓
Express Luggage Delivery	-	-	-	-	-	-	✓	-	-	-	✓	✓
Spa Tub preparation**	-	-	-	-	-	-	✓	-	-	-	✓	✓
Free access to Rock Spa®	-	-	-	-	-	-	✓	-	-	-	✓	✓
Rock Royalty Welcome Pin	-	-	-	-	-	-	✓	-	-	-	✓	✓
Preferential booking for Picks® & Mix®	-	-	-	-	-	-	✓	-	-	-	✓	✓
Preferential Balinese beds**	-	-	-	-	-	-	✓	-	-	-	✓	✓
Check-out Service	-	-	-	-	-	-	✓	-	-	-	✓	✓
Sleeping mask	-	-	-	-	-	-	✓	-	-	-	✓	✓
Exclusive area at Nirvana pool	-	-	-	-	-	-	✓	-	-	-	✓	✓
Nightly amenity	-	-	-	-	-	-	✓	-	-	-	✓	✓

Observations: *Extra charge **On request



TENERIFE

POOLS

Name	Type	Opening hours	Area m2	Depth cm	Location
Nirvana	Adults	10:00am-07:00pm	334	140	Nirvana
Oasis	Family	10:00am-07:00pm	373	140	Oasis
Seawater Lagoon	Family	10:00am-07:00pm	1422	140	Beach Club
Kids Pool	Children	10:00am-07:00pm	82	35	Oasis

KIDSCLUB

	Lullaby	Roxity®	Teen Spirit
Years	6m-3y	4-11	+ 11
Schedule	10:00am-05:00pm	10:00am-05:00pm	02:00pm-10:00pm
Location	Oasis	Oasis	Oasis

ENTERTAINMENT

Activities		Sport		Facilities	
Aerobic	Billiards*	Ping-pong	Basketball	Beach volleyball court	Tennis courts 1
Various Games	Yoga	Volleyball	Football	Minigolf	Area Concerts
Zumba	Crafts	Tennis	Snorkeling		
Children's	Night shows	Diving*	Waterpolo		
Entertainment		Aqua-Basket	Aqua-Volley		
Diurnal animation	Live Music	Aqua-Gym			

Observations: *Extra charge

ROCK SPA®

Fitness		Facilities		Services Spa	
Body Rock®	Relax room	Ice Cubs Cabin	Jacuzzi	Massage	Body treatments
Dressing room		Hamman	Heated loungers	Make-up	Hairdresser
		Cold pool	Finnish sauna	Facial treatments	Brides room
		Sensorial shower	Thermal pool	Manicure	Pedicure
		Spa Pool	Wet sauna		
		Snow cave	Thermoludic pool		

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